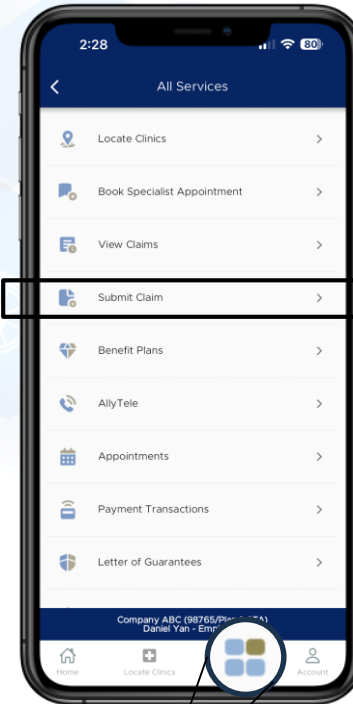


18 | Submit Claims

Submit Claims

This function allows you to submit your claim and attached relevant supporting documents for assessment.

Tap on “**Submit Claim**” icon to proceed.



Access the “**All Services**” menu by tapping the icon on the navigation bar.

19 | Submit Claims

The screenshot shows the 'Submit Claim' screen. At the top, the status bar displays 3:15, signal strength, Wi-Fi, and 76% battery. The app header is 'Submit Claim' with a back arrow. Below is the 'Claimant' section with the text 'Select one' and 'Company ABC (98765/Plan 1-ATA)'. There are three radio button options: 'Daniel Yan Employee' (selected), 'Brenda Poh Dependent', and 'Jamie Yan Dependent'. Below these is a note: 'Please have your Receipts and Referral Letters scanned and ready before proceeding.' At the bottom of the form are 'Save as Draft' and 'Next ->' buttons. The footer shows 'Company ABC (98765/Plan 1-ATA) Daniel Yan - Employee' and a navigation bar with 'Home', 'Locate Clinics', 'Services', and 'Account' icons.

Select the relevant claimant for this request.

The screenshot shows the 'Submit Claim' screen. At the top, the status bar displays 3:15, signal strength, Wi-Fi, and 76% battery. The app header is 'Submit Claim' with a back arrow. Below is the 'Benefit' section with the text 'Benefit *'. There are two input fields: 'Visit Date *' with the value '01/08/2024' and a calendar icon, and 'Benefit *' with the value 'Polyclinic' and a dropdown arrow. Below these are 'Save as Draft' and 'Next ->' buttons. The footer shows 'Company ABC (98765/Plan 1-ATA) Daniel Yan - Employee' and a navigation bar with 'Home', 'Locate Clinics', 'Services', and 'Account' icons.

Enter the details in sequential order as the system will validate the eligibility.

20 | Submit Claims

The image displays three sequential steps of the 'Submit Claim' process on a mobile application. Each screen is titled 'Submit Claim' and shows a different section of the form. The first screen is for 'Claim Details', the second for 'Attachments', and the third for 'Payment Details'. Each screen includes a 'Save as Draft' button and navigation options for 'Back' and 'Next'.

Complete the questionnaire with the claim details.

Upload the relevant supporting documents such as invoice, receipts, referral letters, doctor memos etc.

Tap "Next" to review and complete submission.

Important Notes:

- Please ensure that images are clear and legible before completing your submission.
- Reminder to include all relevant supporting documents to avoid assessment reimbursement delays.